

Message Text

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70

ACTION OC-05

INFO OCT-01 CCO-00 ISO-00 EUR-12 /018 W

----- 130090

P 241642Z OCT 75

FM AMEMBASSY MADRID

TO SECSTATE WASHDC 3395

INFO AMEMBASSY BONN

C O N F I D E N T I A L MADRID 7447

BONN FOR RCO

E.O. 11652: GDS

TAGSWC ACOM, AFSP

SUBJECT: REQUEST FOR BAX/MADRID ON-LINE TELETYPE CIRCUIT

REF: STATE 253197

1. AMBASSADOR DICTATED A FLASH MESSAGE LATE YESTERDAY WHICH TOOK OVER 2 AND ONE-HALF HOURS FROM DELIVERY TO COMMUNICATIONS OPERATOR IN MADRID TO RECEIPT BY ATS IN DEPARTMENT. SUCH SERVICE ON FLASH MESSAGES IS CLEARLY UNACCEPTABLE, AND EMBASSY IS SURE OC SHARES ITS CONCERN AND DESIRE TO IMPROVE SITUATION.

2. DELAY IN TIMELY DELIVERY OF MESSAGE WAS DUE AT LEAST IN PART TO TECHNICAL DIFFICULTIES WITH OUR EQUIPMENT, BUT INCLUDED OTHER DELAYS WHICH WOULD NOT HAVE OCCURRED HAD MESSAGE BEEN PROCESSED DIRECTLY FROM MADRID VIA BAX TO DEPT.

3. DURING SAME TIME FRAME LAST EVENING, SOLE C&R OPERATOR ON OVERTIME DUTY PROCESSED TWO FLASH AND AT LEAST 6 NIACT IMMEDIATE MESSAGES. WHILE THIS IS ADMITTEDLY AN ABNORMAL SITUATION, IT IS UNLIKELY THAT EMBASSY MADRID OPERATIONS WILL EVER RETURN TO WHAT A YEAR AGO WAS CONSIDERED NORMAL. LONGER COMMUNICATIONS CENTER OPERATING HOURS IS REQUIRED TO HANDLE THE NEW HIGHER VOLUME OF BUSINESS AND ADEQUATELY SERVE THE
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CURRENT NEEDS OF MISSION.

4. A MAJOR FACTOR IN IMPROVING SERVICE IS THE BAX -
MADRID CIRCUIT AND THE EMBASSY HOPES FAVORABLE DECISION
WILL BE MADE AS SOON AS POSSIBLE.
STALBER

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Message Attributes

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Decaption Date: 01 JAN 1960
Decaption Note:
Disposition Action: RELEASED
Disposition Approved on Date:
Disposition Authority: GolinoFR
Disposition Case Number: n/a
Disposition Comment: 25 YEAR REVIEW
Disposition Date: 28 MAY 2004
Disposition Event:
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Disposition Reason:
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Margaret P. Grafeld
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